

ACE Networks Unified Communications Business Checklist

Team Communication Tools

- ☐ We use VoIP for calls with features like auto-attendant and voicemail transcription
- ☐ Our team has access to secure instant messaging for quick internal communication
- ☐ We conduct video meetings using a reliable platform with HD quality and screen sharing
- ☐ We have centralized access to chat, voice, and video from a single interface

Collaboration & Workflow

- ☐ We use shared workspaces for projects and team collaboration
- ☐ We manage tasks and track team presence through integrated tools
- ☐ Our staff can easily share and access files from a central platform
- ☐ We support decision-making with real-time communication tools

Deployment & Flexibility

- ☐ We currently use or plan to implement a cloud-based UC solution
- ☐ We require an on-premise UC solution for full infrastructure control
- ☐ We are considering or already use a hybrid UC model (cloud + on-premise)
- ☐ We need solutions that support remote and mobile workers securely

Strategic Benefits

- ☐ We aim to reduce communication system costs and improve ROI
- ☐ We are focused on increasing productivity through streamlined communication
- ☐ Our communication system supports full mobility-any device, anywhere
- ☐ We require robust security with encryption and access control

Scoring:

0-4: Your system is fragmented - time to explore unified solutions

5-8: You're on the path - but could gain much more from full integration

9-12: You're nearly there - a few key upgrades will unlock full potential

13-16: Your setup is aligned with best practices - keep optimizing